Software Security Updates Guarantee

Plans for the Discontinuance of Software Support, for Select Products

For the Period 2025-2029

JAN2025

Planned End of Software Support on Select Products for the Period 2025-2029

Description

Brother is announcing End of Product Support plans for select products during the2025-2029"timeframe.

We are providing a 5-year outlook to give our customers, partners, and representatives ample time to prepare for the transition.

This document covers all software related to the product, e.g. PC applications, smartphone applications, product firmware, etc

Software Support

Software Support will be discontinued on the machine types and models listed as of the Software effective date. Software Support includes Security Fixes, Bug Fixes and Call Support.

2025

2025-5-31

QL-1060N

2025-9-30

RJ-4040

2025-11-30

RJ-4030

2026

2026-1-31

TP-M5000N

2026-5-31

MW-145BT

2026-10-31

MW-260

2026-11-30

RJ-2055WB

2027

2028

RJ-2035B   TJ-4020TN

2029

2029-1-31

TD-4520TN	TJ-4420TN	TJ-4520TN

2029-2-28

TD-4650TNWB	TD-4750TNWB	TJ-4005DN	TJ-4021TN
TJ-4120TN	TJ-4121TN	TJ-4422TN	TJ-4522TN

2029-3-31

RJ-3150

2029-4-30

PJ-763MFI	RJ-3050

2029-6-30

PJ-762	PJ-763	TD-4650TNWBR	TD-4750TNWBR

2029-10-31

PJ-773	VC-500W

2029-11-30

TD-4100N	TD-4420TN

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MW-140BT	PJ-562	PJ-563	PJ-662
PJ-663	PJ-673	PJ-673M	PS-9000
PT-9800PCN	QL-1050N	QL-580N	QL-710W
QL-720NW	TD-2130NHC		